



# How to Optimise Customer Journey Without Data Leaks

User Centric / Programmatic / DMP / DSP / Customer Journeys for TV, Mobile & Web

Christian Sauer, CEO

”

*Put our tag on your website and we will find the right customers for you in our cookie pool.*

*Algorithms will find lookalike customers based on their behaviour.*



?

“

# Third Party Adnetworks on Websites vs. Adnetworks on Big Three Sites

## E-Commerce 1

Adition  
 AdRoll  
 ADTECH  
 AdTiger  
 AppNexus  
 AT Internet  
 BidSwitch  
 Criteo  
 DoubleClick  
 DoubleClick Spotlight  
 Facebook Connect  
 Facebook Custom Audience  
 Facebook Exchange (FBX)  
 Google AdWords Conversion  
 Google Analytics  
 Google Dynamic Remarketing  
 Google Tag Manager  
 Granify  
 Improve Digital  
 LiveRail  
 LiveRamp  
 Media Optimizer (Adobe)  
 New Relic  
 OpenX  
 Optimizely  
 PubMatic  
 Refined Labs  
 Reklam Store  
 Right Media  
 Rocket Fuel  
 Rubicon  
 Tag Commander  
 Twitter Advertising  
 Yahoo Analytics  
 Yieldlab

## E-Commerce 2

[x+1]  
 Adap.tv  
 Adition  
 Advertising.com  
 Aggregate Knowledge  
 Akanoo  
 AppNexus  
 BidSwitch  
 BrightRoll  
 Casale Media  
 ClickTale  
 Datalogix  
 DoubleClick  
 Ensignten  
 Facebook Connect  
 Facebook Custom Audience  
 Google Analytics  
 LiveRail  
 LiveRamp  
 Media Optimizer (Adobe)  
 Neustar AdAdvisor  
 OpenX  
 PubMatic  
 Right Media  
 Rocket Fuel  
 Rubicon  
 Smaato  
 SOASTA mPulse  
 SpotXchange  
 Tapad  
 The ADEX  
 WebTrends

## Adidas

Certona  
 Demandware Analytics  
 DoubleClick  
 Facebook Connect  
 Facebook Custom Audience  
 Google Analytics  
 Media Optimizer (Adobe)  
 Needle  
 Omniture (Adobe Analytics)  
 Optimizely  
 SOASTA mPulse  
 Tealium

VS

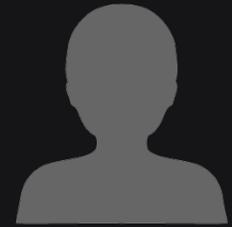
amazon.com    facebook.    Google  
 Amazon Associates    DoubleClick    keine



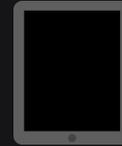
Don't use vendors,  
 which do not give you  
 transparency about  
 data handling in a  
 contract!

Data Takers win,  
Data Givers loose.

# Too Many Data Sources in Your Customer Journey Bring Confusion



Devices:



Conversions

Channels:

Display

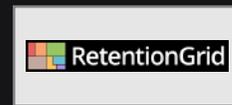
SEM

Retargeting

CRM

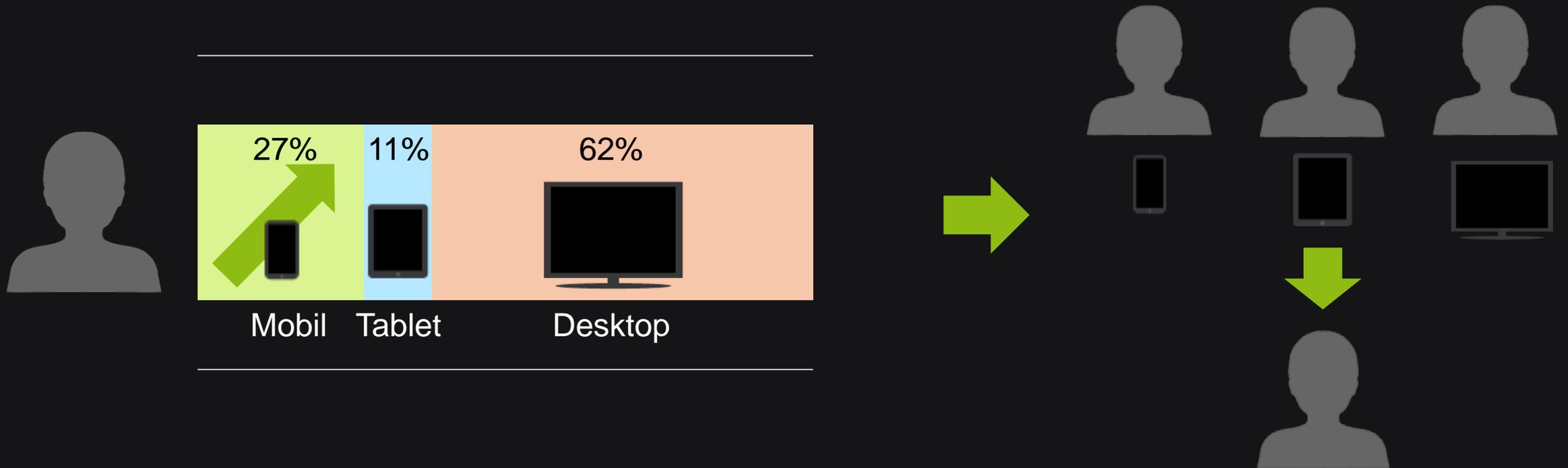
App

Tools:



The more tools you use, the more successful you become (It's a joke).

# Fully Integrate Your Mobile Data in a Single Data Silo

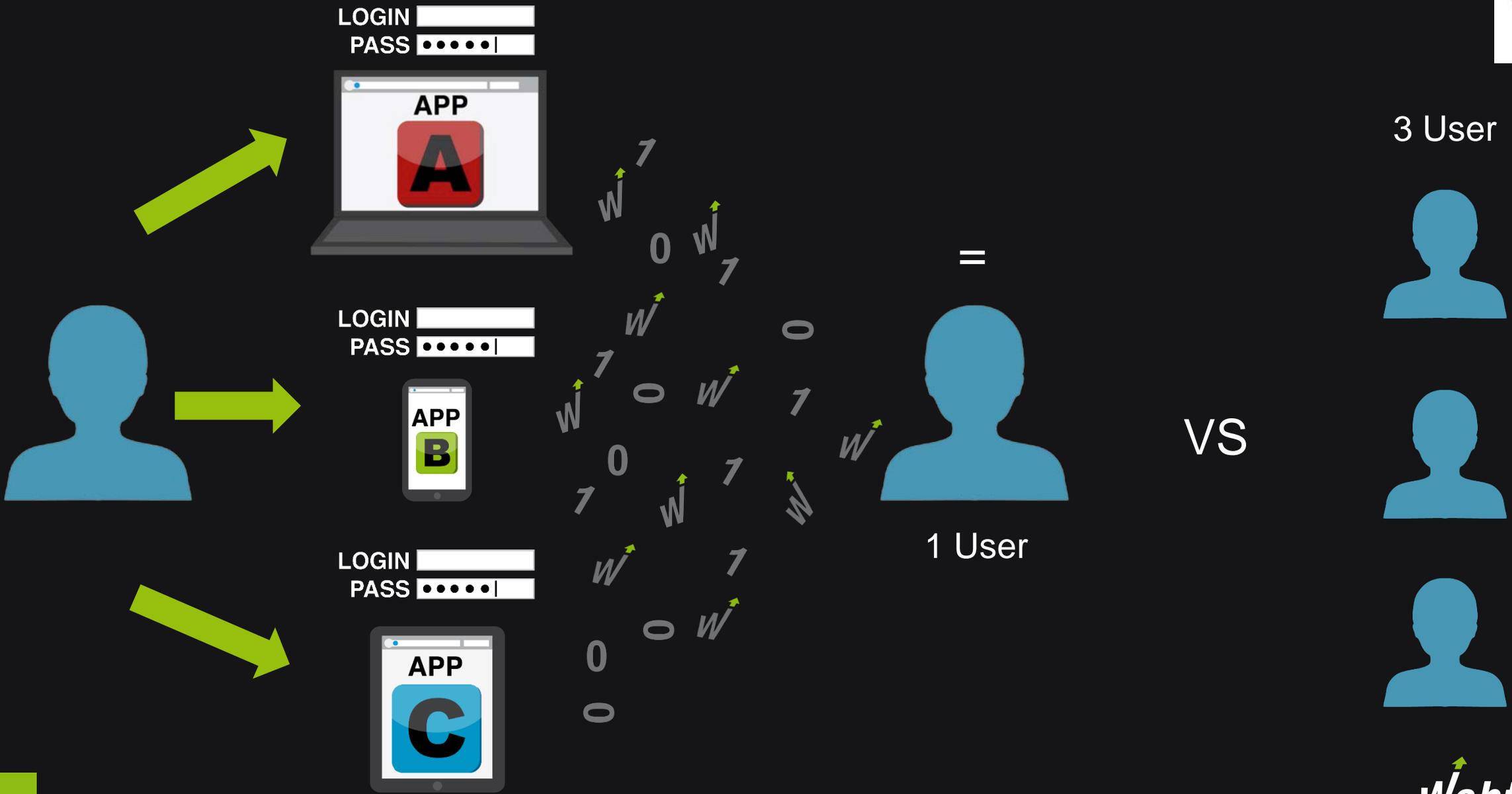


**Devices**

**Order value**

	mobile phone ▶ PC / laptop ▶ mobile phone	284 €
	PC / laptop ▶ mobile phone ▶ PC / laptop	139 €

# Webtrekk Cross Device Bridge Helps You To Improve Data Quality

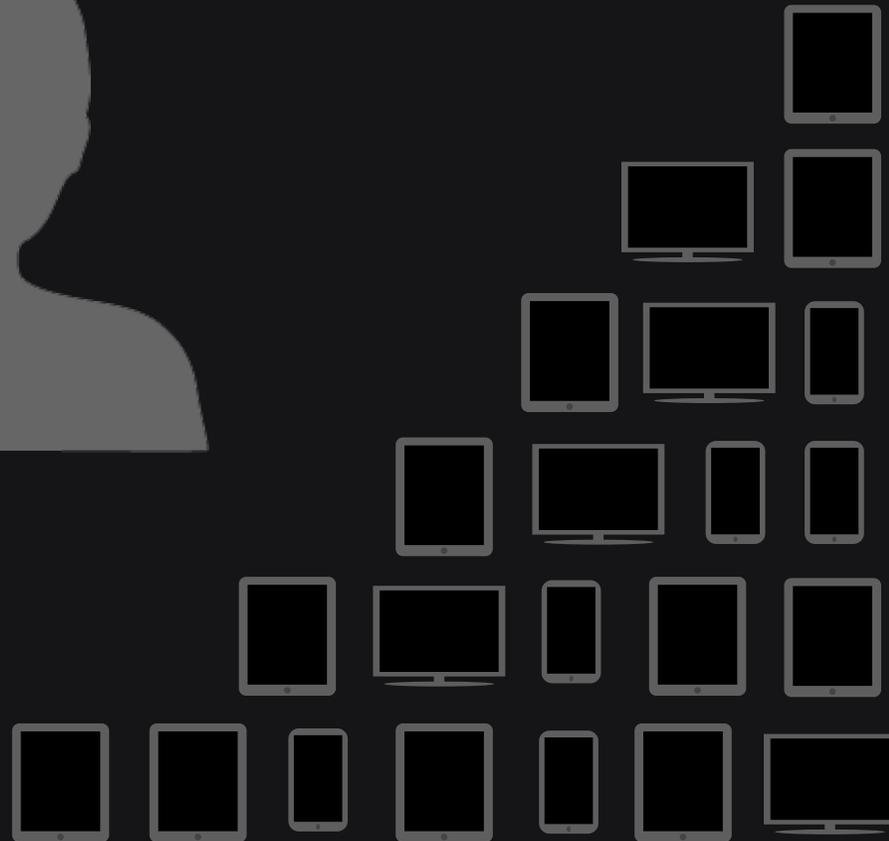


Avg Devices per User

2,37



# How many devices owns a user?



Devices %

**1**    **52,09**

2    21,27

3    10,74

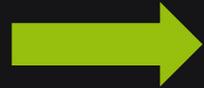
4    5,78

5    3,31

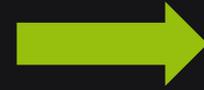
more 6,83

## Change in Relevance with Cross Device Data

Trigger



Supporter



Converter

**+21%**

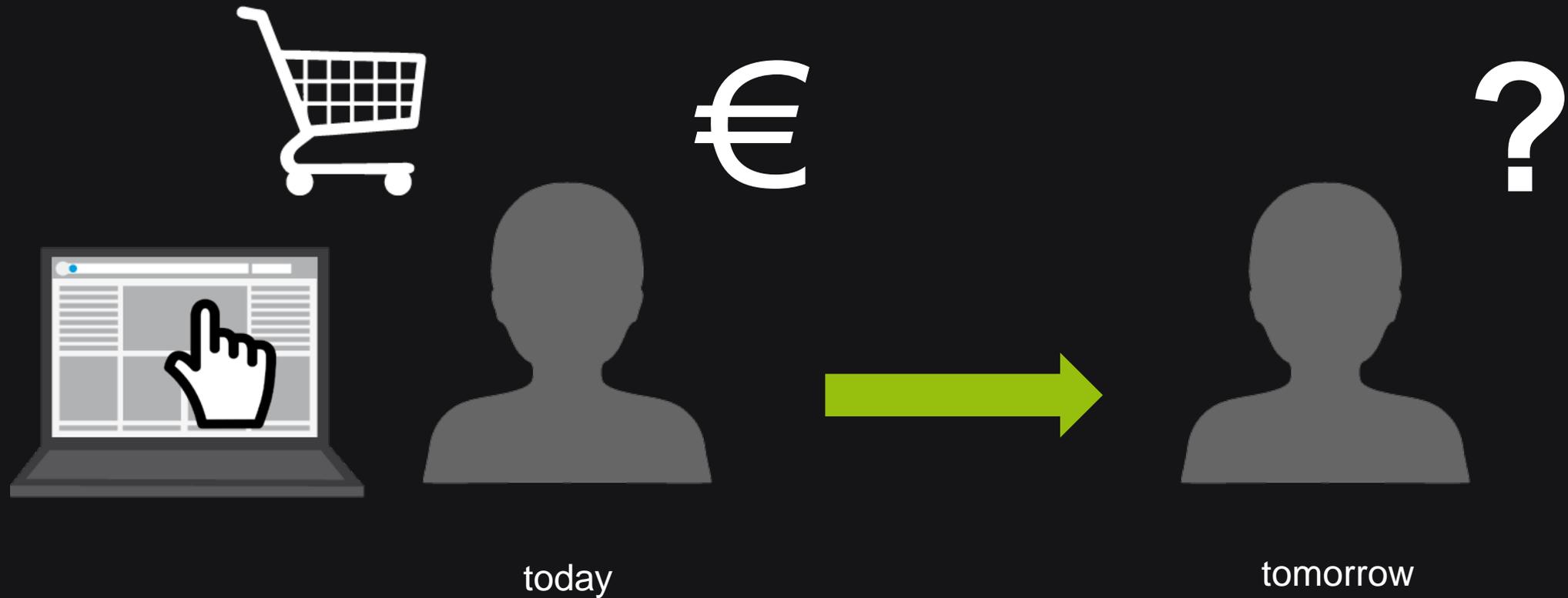
**+43%**

# Sample Channel Bias with Cross Device Information

SEO

**+23%**

# How Do your Users Behave in the Future?



Predictions have a higher quality with cross device data

# What do we do?

We help you to achieve user centric marketing goals  
without helping your competitors

Webtrekk by numbers  
(we ♥ data)

723  
Servers

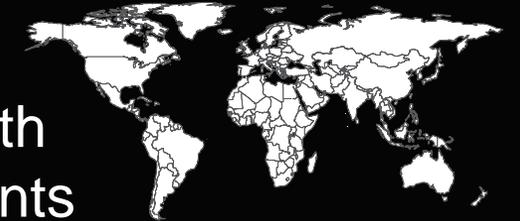
79 Billion

Server calls WT processed  
last month

€ 5  
of top 10 Banks  
in Europe use us

25 Mio.  
Funding

27  
Countries with  
Webtrekk clients



11 ESPRIT  
Years since we won our  
first client – Esprit  
(who are still with us)

Thank You!  
christian.sauer@webtrekk.com

6 of top 10 E-Commerce  
sites use Webtrekk

€7,8 Billion  
Revenue our Ecom clients

2015  
‘New Digital Technology of the Year’

